

For Android™ 7.1.2

# Enterprise Mobility PM550 User Manual

## **User Manual**

Please note your phone is battery-embedded design with removable battery and battery cover. Unauthorized personnel are strictly prohibited from disassembling the phone. Make sure to use only the power adapter (5V 2A Output AC/DC) that came with PM550.

In case your phone does not work as expected, you are strongly recommended to restart it by pressing and holding the power button for at least 12 seconds until the startup screen appears. If your phone has encountered a serious error and cannot be recovered, you should reset your phone to factory settings by using the menu, either "Backup & Reset", or "Factory Reset". For more details, please refer to "Factory data reset" section.

**Note:** Please be cautious while performing the factory data reset. Because this will erase personalized settings and data saved in your phone, such as SMS, Contacts, Music, etc.



www.sar-tick.com

#### **Body-worn Operation**

This device was tested for typical body-worn operations with the front & back of the phone kept 0.2 inches (0.5 cm) between the user's body and the front & back of the phone. A minimum separation distance of 0.2 inches (0.5 cm) must be maintained between the user's body and the front & back of the phone. Any belt clips, holsters, and similar accessories containing metallic components may not be used. Bodyworn accessories that cannot maintain 0.2 inches (0.5 cm) separation distance between the user's body and the front & back of the phone, and have not been tested for typical body-worn operations should be avoided.



#### PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

Rev 05.1

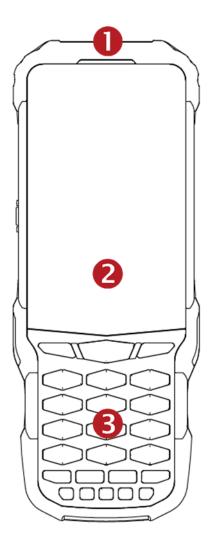
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# Major Parts

# **Getting Started**



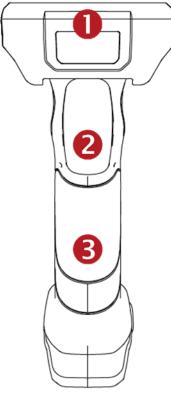
1. LED Indicator

2. Touch Screen

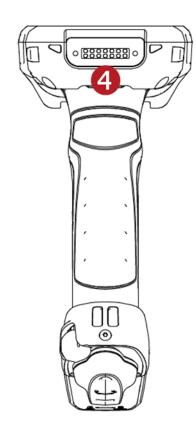
3. Key pad

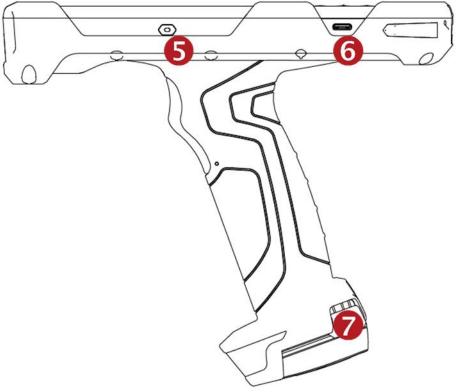
# **Major Parts**

# **Getting Started**



- 1. Scanner
- 2. Scanner trigger
- 3. Gun handle
- 4. Charging pad
- 5. Power key
- 6. USB-C type connector
- 7. Battery lock

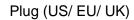




# Accessary

**Getting Started** 

AC/DC adapter







USB Type-C cable

Li-ion battery (6300mAh)

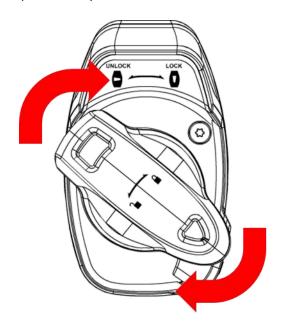


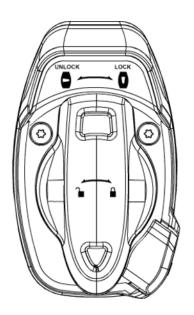


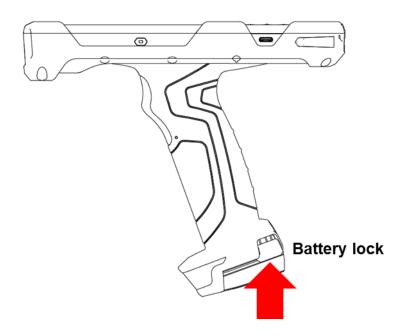
# Charge PM550

## **Getting Started**

1. Insert "Battery" into the Gun handle. Press the Battery lock and turn the Battery to "Lock" position (Clockwise)



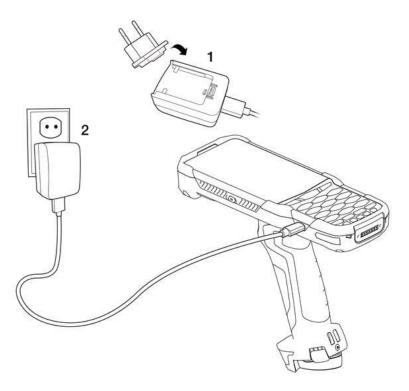




# Charge PM550

## **Getting Started**

2. Connect the AC/DC adaptor to your device and wall socket respectively



3. LED indicator will display charging status.

Steady Red	Battery is charging
Blinking Red	Battery level is critical low
Steady Green	Battery is fully charged

#### PM550 Battery Specification

Main Battery	6,300mAh / 3.63V
Backup Battery	60mAh / 3.7V
Charging time	About 6.5 hours

**Note:** Always use an original charger and cable from the Point Mobile. Other chargers and cables may damage PM550. In addition, make sure connector, charger, cables are not wet.

# Turn On/Off PM550

**Getting Started** 

#### **Turn On**

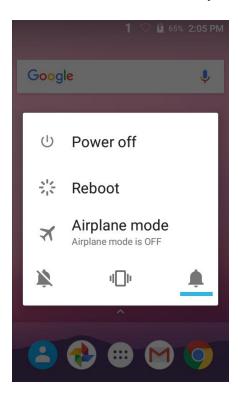
- 1. Press and hold the "Power Key" for a few seconds.
- 2. When PM550 enter to the boot mode, it will display "SMART BEYOND RUGGED" logo with short vibration
- 3. Release the "Power Key" and wait until PM550 finish booting

Note: If you cannot turn on your PM550, try below steps

- To turn on PM550, battery needs to be charged certain level. Please charge first
- Press and hold the "Power key" for 12 seconds to force reboot
- Press and release the "Reset Hole" and then turn on PM550 again (Check)

#### **Turn Off**

1. Press and hold the "Power Key" until you see the power menu

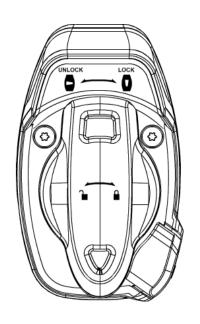


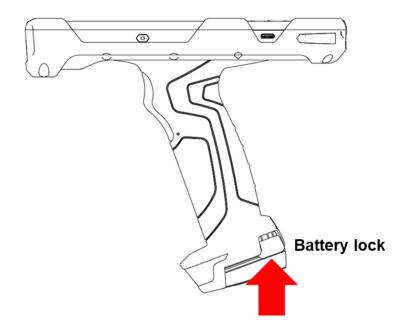
2. Among the menu, tap "Power Off"

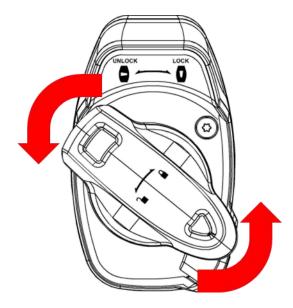
# Hot swap the battery

# **Getting Started**

When battery level is low, you can replace the battery without turning off and on PM550.







- Remove the Battery and replace to another one.
- Make sure the battery is locked properly.
- Press the Power Key to use PM550 again.

# Use a keypad

## Learning the basics

#### Power key

#### **Press**

- Lock the screen / Light up the screen.



Press and hold

- Display the power menu "Power Off / Reboot / Airplane mode"

Press and hold for 12seconds

- Forced to reboot

Press the "Power" key and "Home Button" key together

- Screen capture

## Scanner trigger



When "Scan Setting" is turned on

- By pressing, PM550 scan the barcode.

# Using a keypad

## Learning the basics

#### **Numeric KeyPad**



## Recent Apps key

Press to see recently used apps.

## Home key

- From any apps or screens, press to return to the Home screen.

## Back key

 Press to go back to the previous screen, or to close a dialog box, options menu, notification panel, etc.

#### Numeric key

- Press to type numbers in the keypad



#### Yellow Key combination

- Press to type alphabet or special character



#### Blue Key combination

- Press to type function key (Blue color)



# Use a touch screen

Learning the basics



#### **Touch**

One-finger press



#### **Double touch**

One-finger press, lift, one-finger press, lift for "Zoom in"



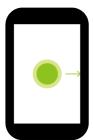
#### Long press

One-finger press, wait, lift for "Select an item"



#### Drag, Swipe, or Fling

One-finger press, move, lift for "Scroll" or "Tilt"

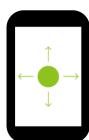


#### Long-press drag

One-finger press, wait, move, lift for "Pick up and move" or "select multiple items"

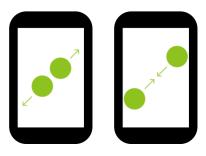
# Use a touch screen

# Learning the basics



#### Scroll

Vertical or horizontal swipe in a single direction



## Pinch Open & Close

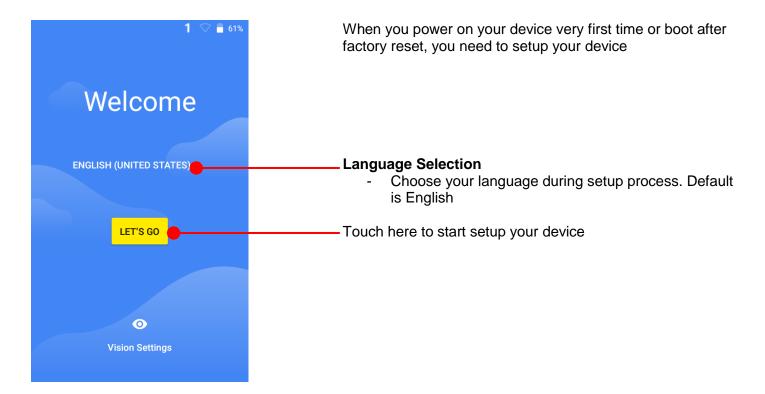
Two-finger press, move outwards and inwords, lift for "Zoom in and out"

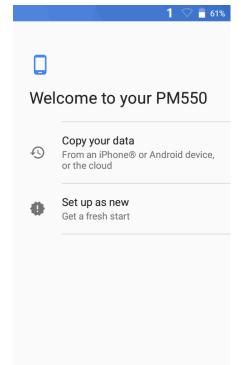


#### **Rotate**

When PM550 is turning sideways, screen orientation is changing

## Learning the basics





You can copy other device's settings to your PM550 or setup as a new device

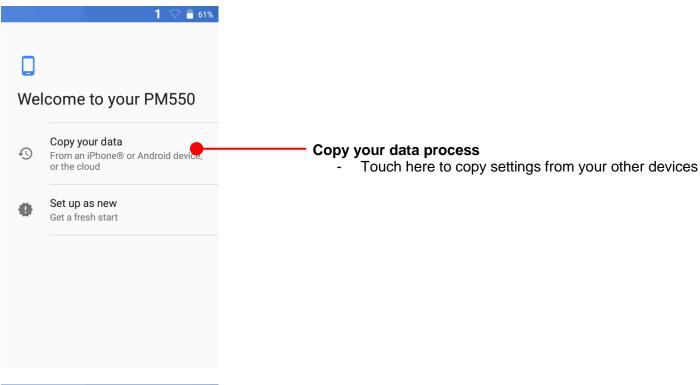
#### Copy your data

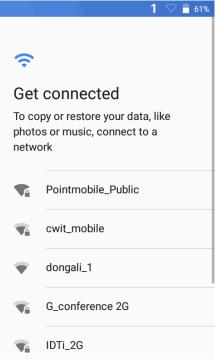
 You can copy your settings from other Android phone or Google account or iPhone

#### Set up as new

- Set your PM550 as your new device

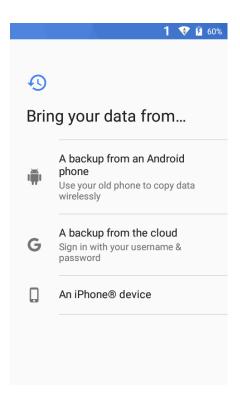
## Learning the basics





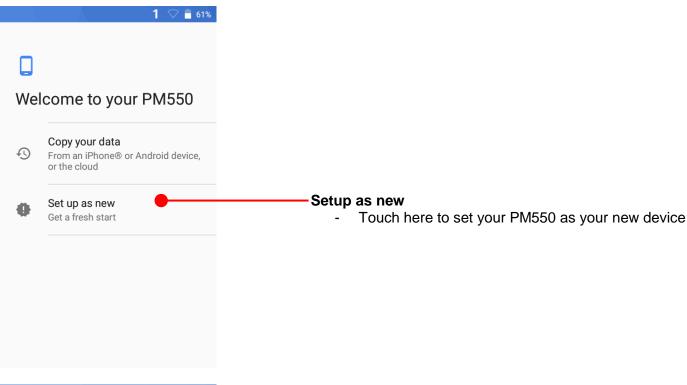
To copy your settings, please connect your PM550 to Wi-Fi network

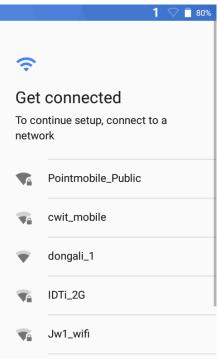
# Learning the basics



Choose the device or cloud where you want to copy the settings.

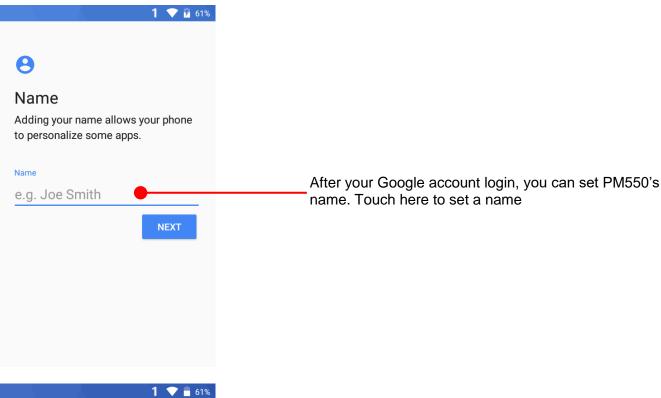
## Learning the basics

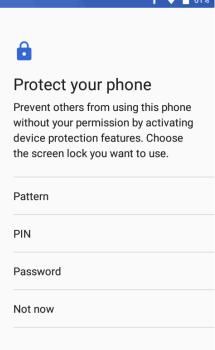




During setup process, Google services setup required. Please connect your device to your Wi-Fi network.

## Learning the basics





Choose security option for lock screen. You set specific pattern or PIN or password here.

## Learning the basics





#### Google services

Tap to learn more about each service, such as how to turn it on or off later. Data will be used according to Google's Privacy Policy.

#### Location



# Help apps find location



Use Google's location service to help apps determine your location. Anonymous



To review the Google services option, please touch **MORE** button. You can turn On/Off specific service



can manage it in My Activity.



#### Install updates & apps

By continuing, you agree that this device may also automatically download and install updates and apps from Google, your carrier, and your device's manufacturer, possibly using cellular data. Some of these apps may offer in-app purchases. You can remove these apps at any time.

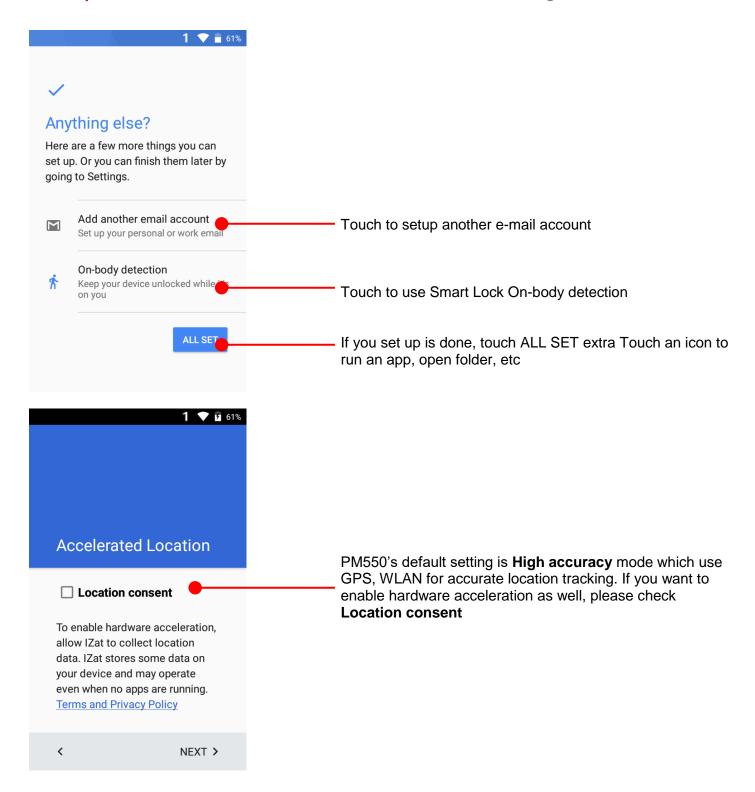
You also hereby consent and grant preloaded Google apps permission to access information and functions on your device. See this page for more information on usage of these permissions.

If you continue, you also agree to the Google Terms of Service.

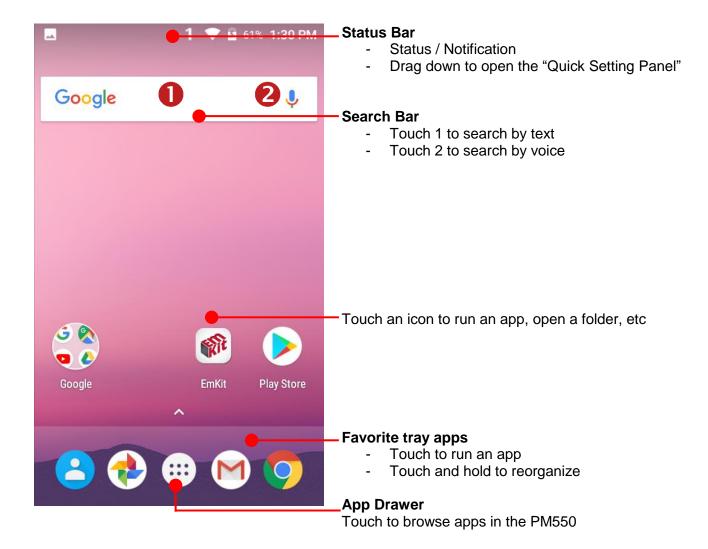


After your reviewing and set Google services option, touch AGREE button for next step

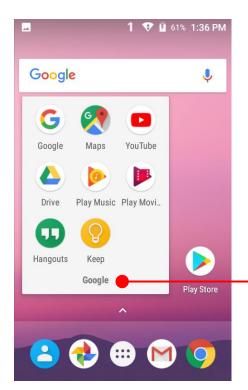
## Learning the basics



## Learning the basics

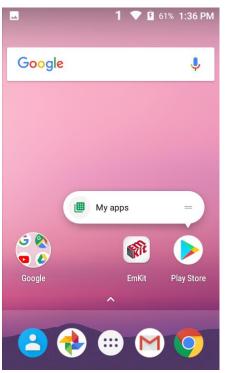


## Learning the basics



#### To access app folder

- Touch the app folder then you will see apps in the folder.
- To change app folder's name, touch the bottom area of the folder.

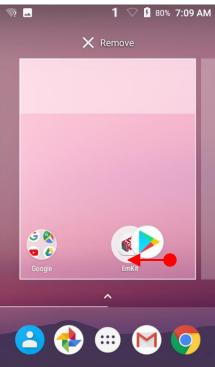


## To see App's option for quick access

 Long press the app icon. Then you will see options from the app. Here option may different by app

## Learning the basics





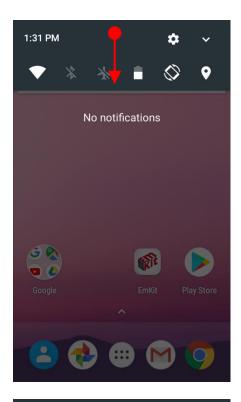
#### Organize the app icon in the home screen

- Long-press drag the app icon and place where you want. You may place app icon to next panel
- If you want to remove the app icon, drag it to "Remove" area and release

#### **Create "App Folder"**

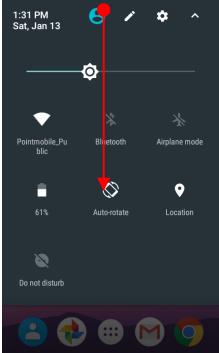
- Long press the app icon to other app icon. This will create the "App Folder"
- To set the folder name, touch the "Unnamed Folder" and rename it

## Learning the basics



#### **Notification panel**

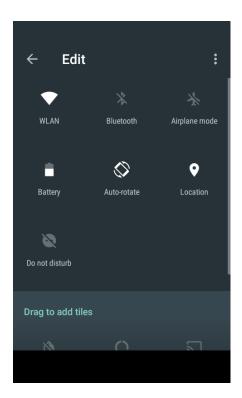
When there is notification from the Android (system) or the App, you can check details by drag down the "Status Bar".

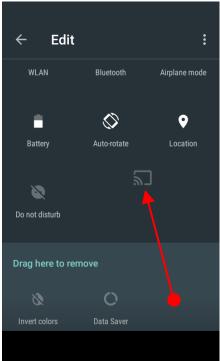


#### **Quick setting panel**

You can access "Quick setting panel" by drag down the "Notification panel". You can enable / disable functions or change modes easily.

## Learning the basics



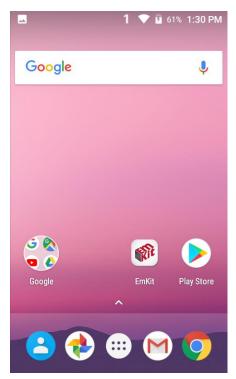


## **Edit Quick settings panel**

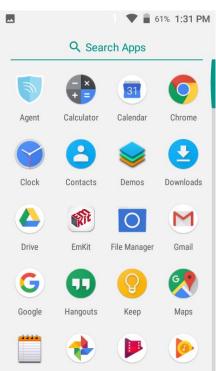
To change the order of icon in the Quick settings panel, touch the Edit icon

By dragging the icon, you can customize the Quick settings panel

## Learning the basics



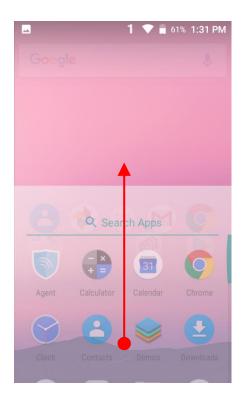
Touch the App drawer icon, to see apps in your PM550



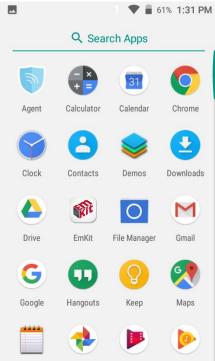
All installed apps are listed alphabetically

- Tap app icon to run.
- Long press, specific app icon to place to the "Home Screen".

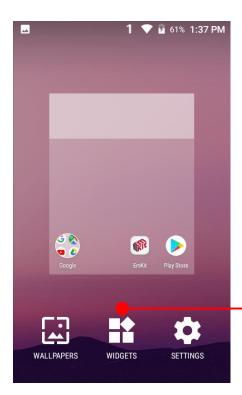
## Learning the basics



By drag up the Favorite tray apps area, you can also access to app list in your PM550



## Learning the basics

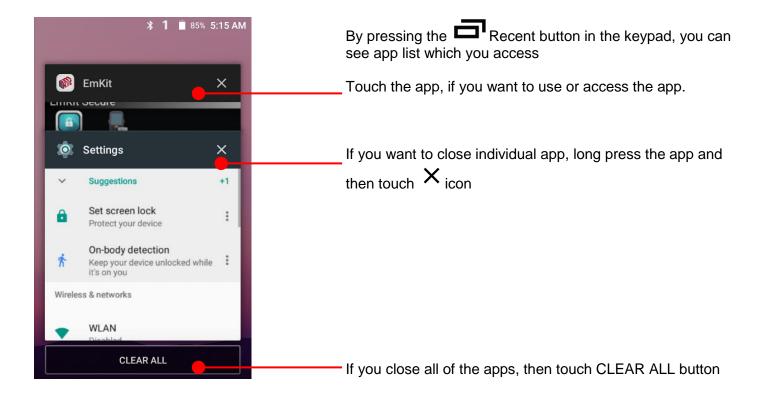


\_To add a Widget in the Home screen, long press the empty space. Then you will see WALL PAPERS, WIDGETS, SETTINS menu. Touch WIDGETS



Available widgets are listed. Among the list select the widget which you want to add and place it to the Home screen by drag and release

## Learning the basics



# Status & Notifications Icons

# Learning the basics

#### **Status icons**

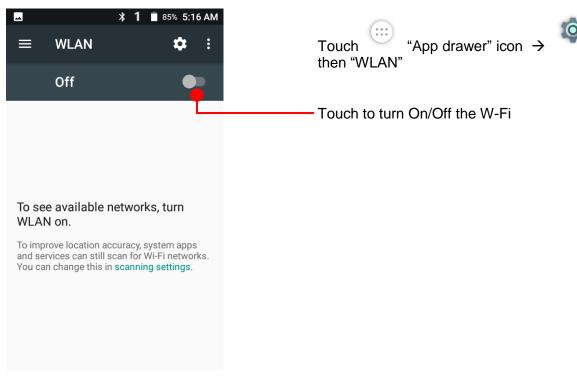
•	WLAN is on	•	Connected to a WLAN network
*	Bluetooth is on	*	Connected to a Bluetooth device
	Battery is full	Ė	Battery is partially drained
1	Battery is low	Ē	Battery is very low
Ē	Battery is charging		
•	GPS is on	Ó	Alarm is set
101	Vibrate mode/ Mute		

#### **Notification icons**

~	New Email	0-1	Connected to VPN network
	Upcoming event		Screenshot captured
ф	OTG device connected		
<b>1</b>	File uploaded	<u>•</u>	File downloaded
<b>—</b>	There are more notifications		Other input method available

# Connect to your Wi-Fi network

## Learning the basics





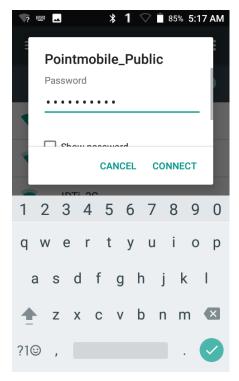
You can see nearby Wi-Fi network. Each AP's SSID information listed by signal strength

Icon means: Open Wi-Fi network. You don't need to enter the password

Icon means: Secured Wi-Fi network. To connect this Wi-Fi, you need to enter the password

# Connect to your Wi-Fi network

## Learning the basics



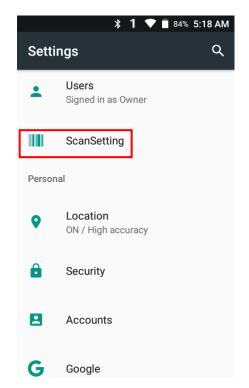
Touch SSID, which you want to connect. To connect to the secured Wi-Fi network, enter the password



Your PM550 is obtaining the IP address from the selected AP

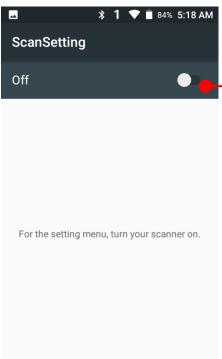
# Use a Scanner

## Scanner Settings



Default setting of Scanner is "Off" To use the Scanner,

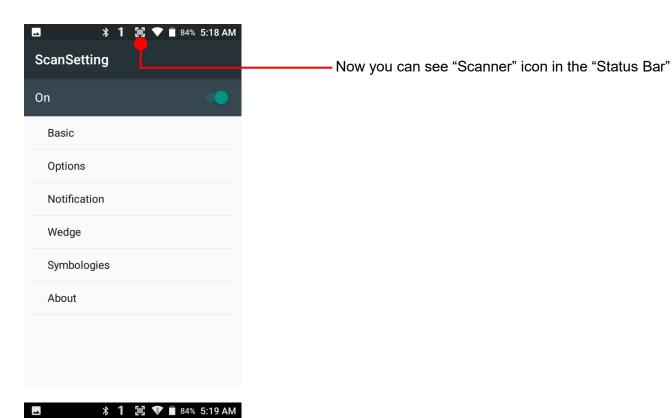
- Touch EmKit and then "ScanSetting"
- Touch "App drawer" icon → "Settings" and then "ScanSettings"

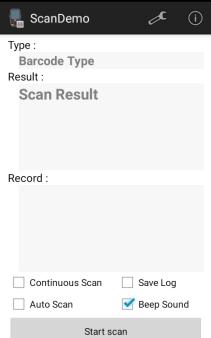


Touch to turn on the Scanner

# Use a Scanner

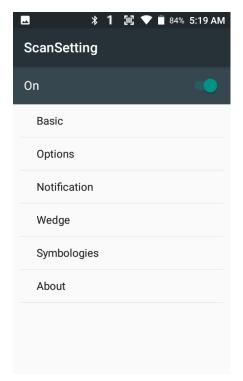
# Scanner Settings





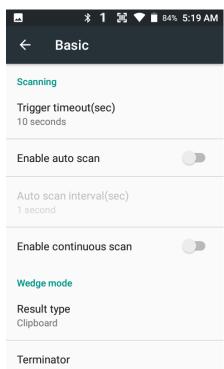
**Note:** When "Scanner" turned on, you can scan the barcode with "ScanDemo" in the EmKit

#### Scanner Settings



#### Scanner setting details

Scanner setting consist with "Basic", "Options", "Notification", "Wedge", "Symbologies", and "About"

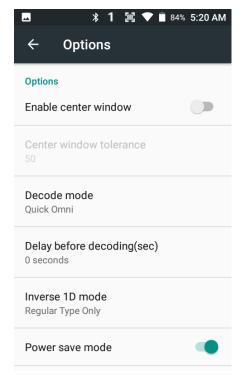


In the "Basic", you can set "Scanning" option and "Wedge mode" option

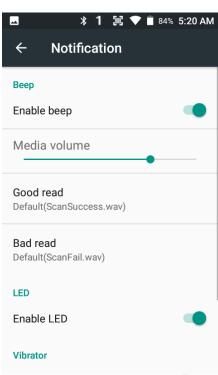
In the "Scanning menu", you can change Scanner's trigger time out and set "Auto scan" & "Continues scan"

In the "Wedge menu" you can change, decode scan data's result type handling "User Message", "Keyboard Event", "Clipboard' or 'Intent Broadcast'. Also you can set Terminator as "None", "Space", "Tab", "LF" or "Tab & LF"

### Scanner Settings

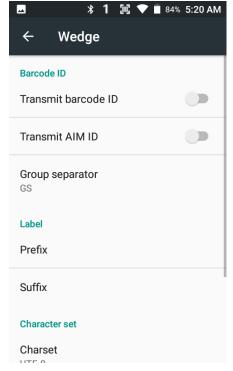


In the "Options", you can enable/disable the "Center Window", set "Decode mode", "Power save mode" and enable/disable "Aimer" & "Illumination" option

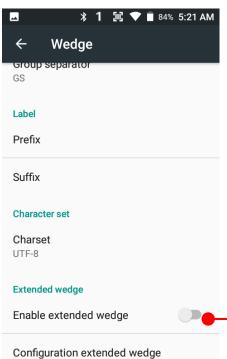


In the "Notification", you can change the volume level, notification sound, LED and vibration option

#### Scanner Settings



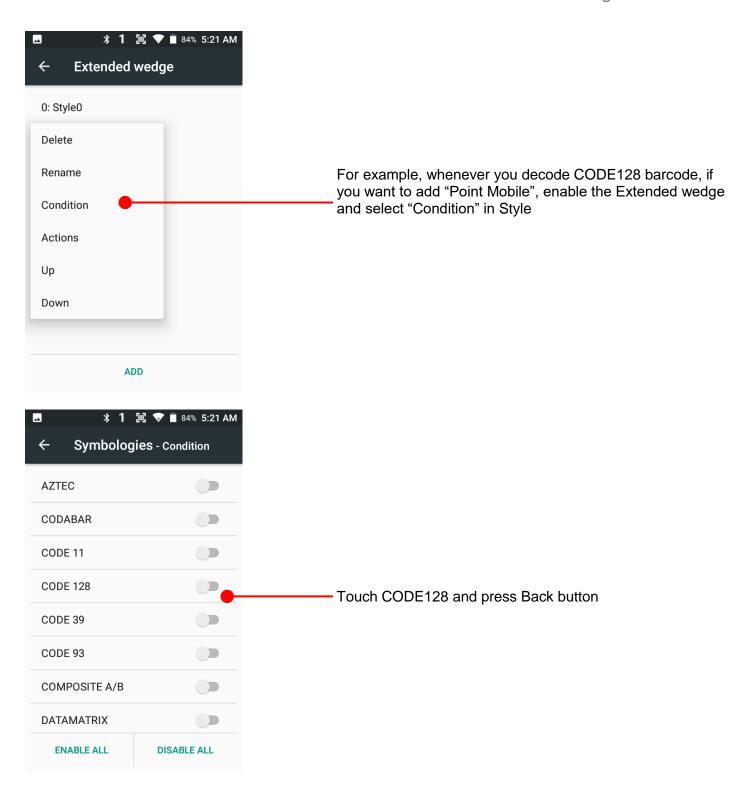
In the "Wedge", you can enable/disable "Barcode ID" and "Aim ID", set "Group separator", "Prefix" & "Suffix", "Character set" and "Extended Wedge"



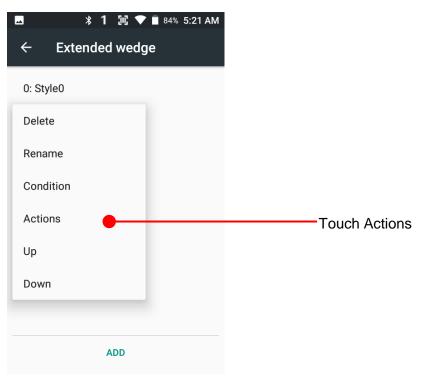
PM550 has decoded data edit function. You can add or remove specific data from decode value.

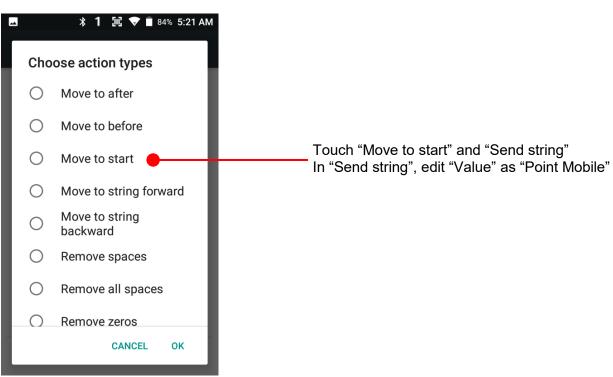
To use this function, enable the option and then set a rule

## Scanner Settings

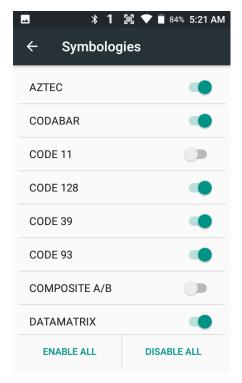


### Scanner Settings

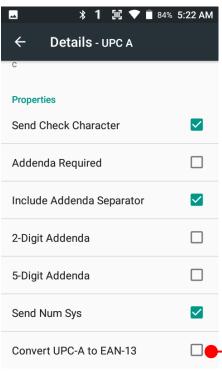




## Scanner Settings



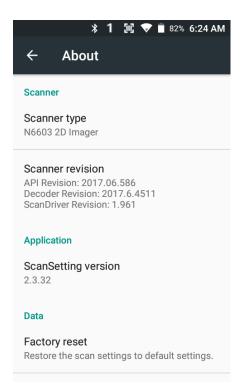
In the "Symbologies", you can enable/disable specific barcode decoding or set a detail option.



By touching each "Symbology" name, you can set detail option.

Touch the check box to enable/disable specific option at symbology

### Scanner Settings



In the 'About', you can check your Scanner's information and restore Scanner's settings to default

# Scan a Barcode

### Scanner Settings

#### **Example of good Barcode reading**



Idle barcode scan
Please aim the middle of barcode





Even you aim the barcode slightly upper or down area or angle is slightly tilted, you can read the barcode



## Scan a Barcode

### Scanner Settings

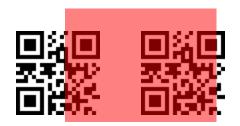
#### **Example of bad Barcode reading**



If you aim the barcode wrong direction or tilt too much, you can't read the barcode

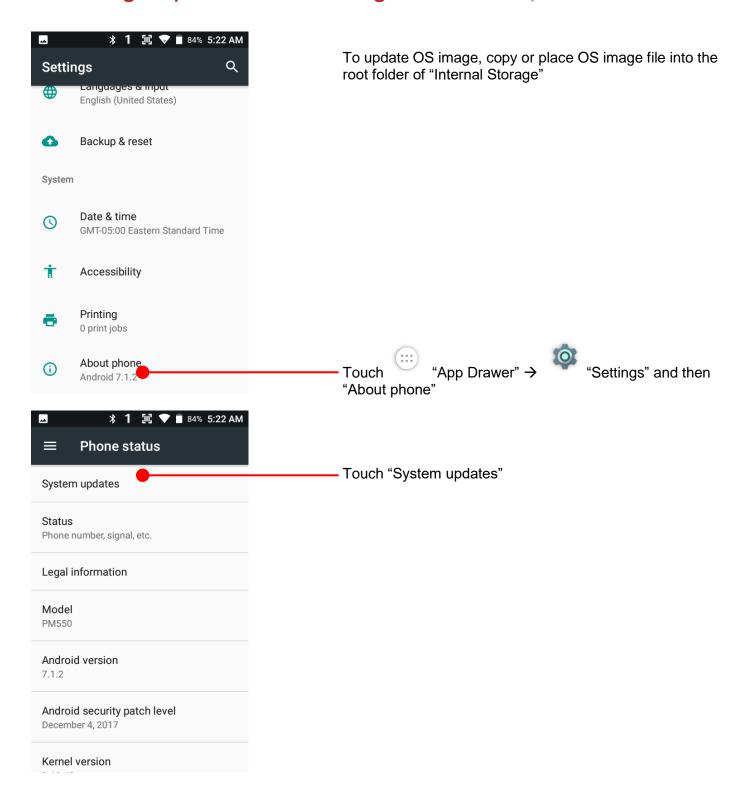




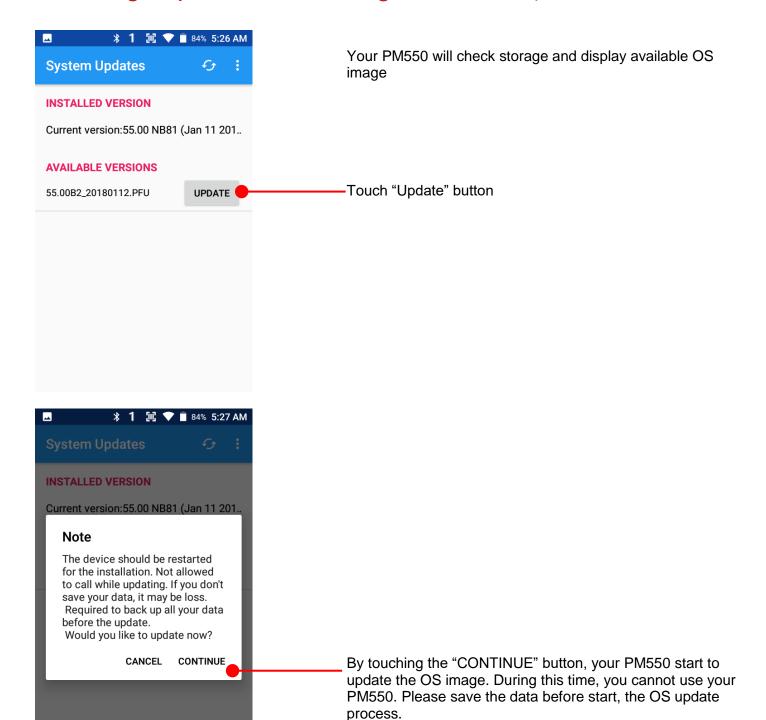


If you aim part of Barcode or aim two barcode together, you can't read the barcode

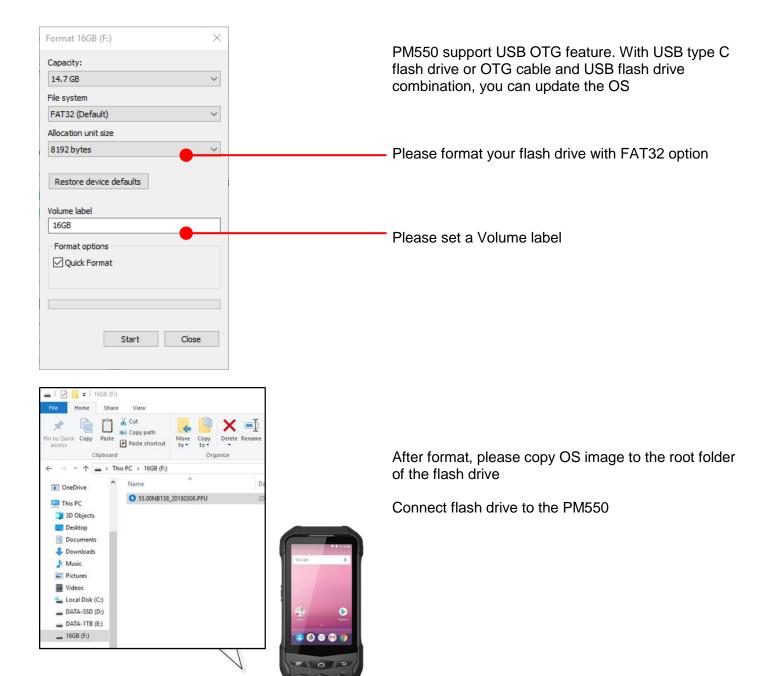
# OS Image update from Storage



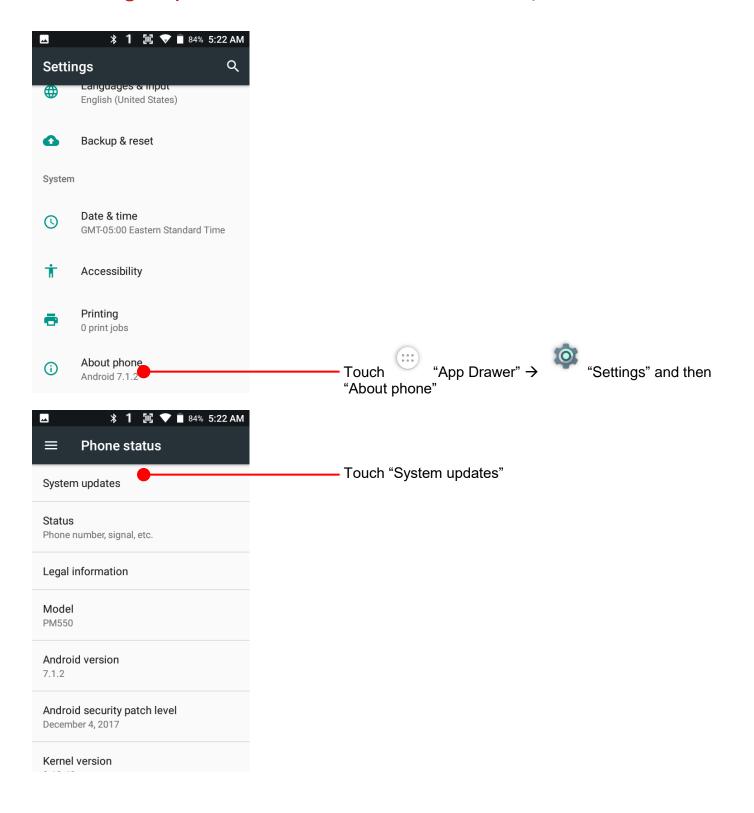
# OS Image update from Storage



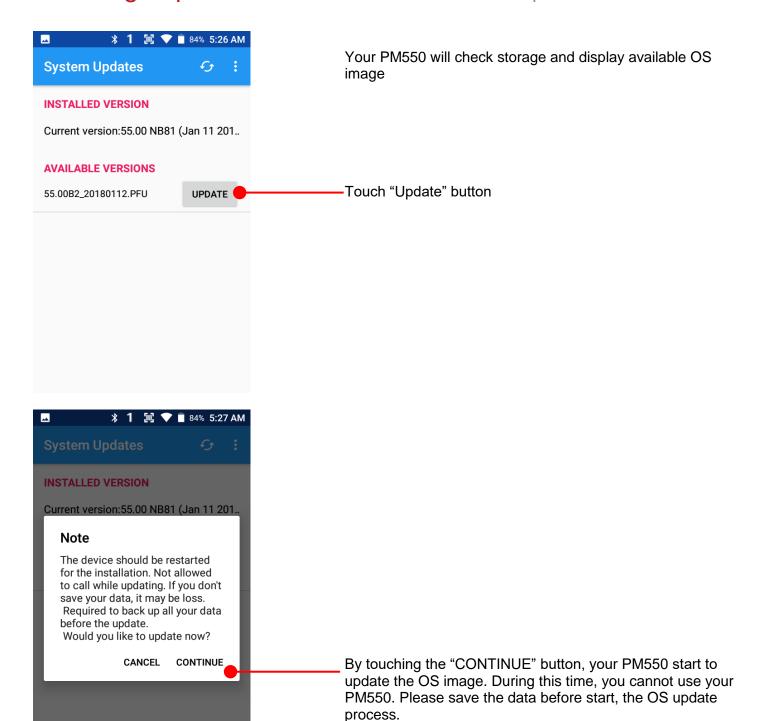
# OS Image update from OTG Port



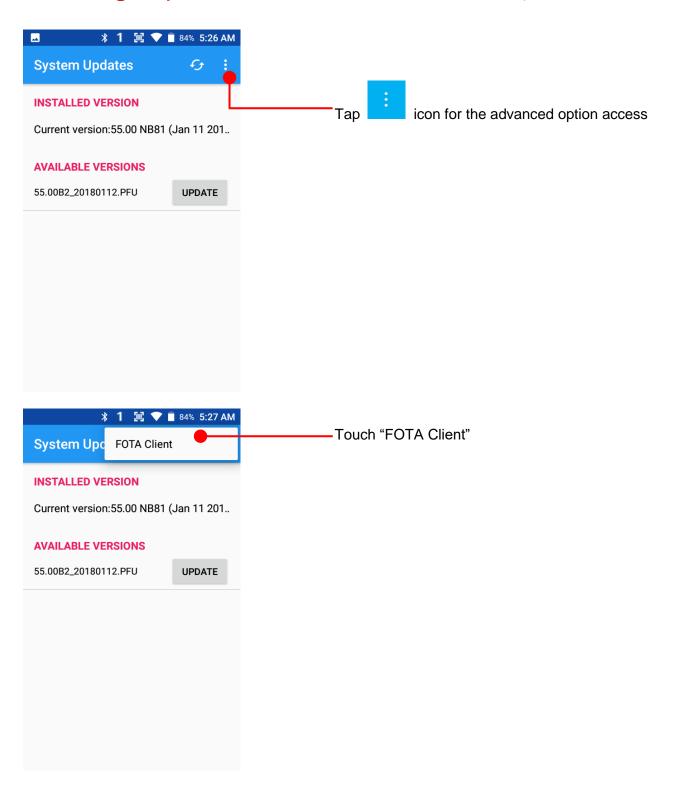
# OS Image update from OTG Port



# OS Image update from OTG Port

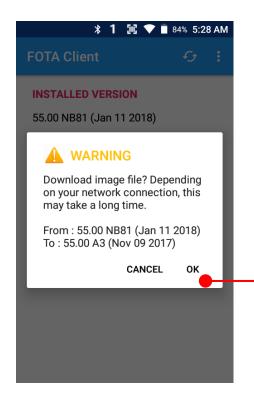


# OS Image update from the FOTA



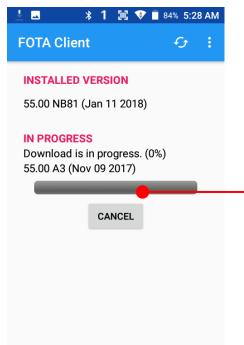
## OS Image update from the FOTA

OS Update



PM550 will compare the OS image between FOTA server and current OS image. If there is newer OS image in the FOTA server, FOTA server will suggest downloading.

Touch "OK" to start download the image in the FOTA server

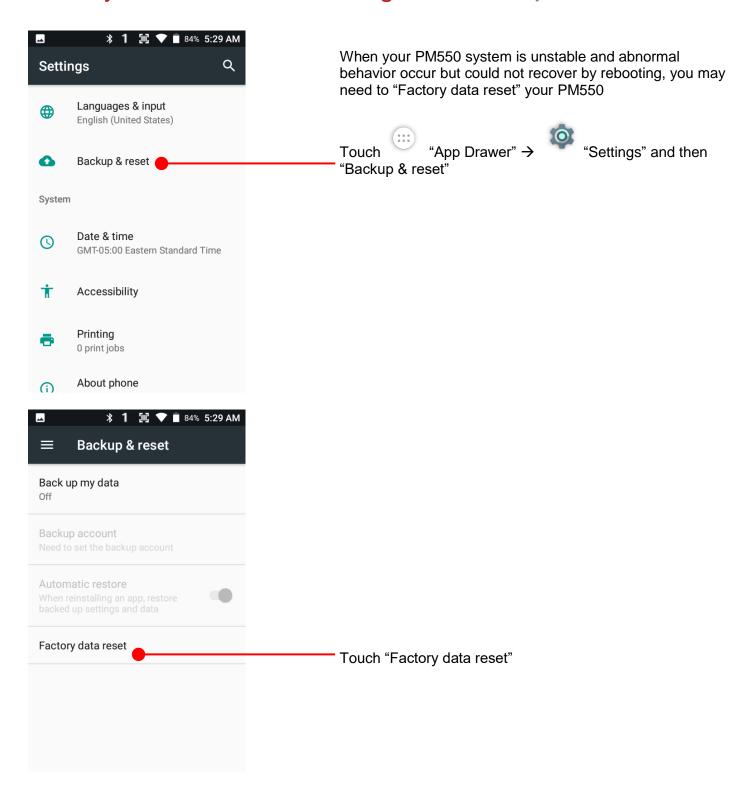


You can cancel OS image download process

**Note:** Default OS image download setting of FOTA Client is "Download over Wi-Fi only" Please connect to the nearby Wi-Fi network for FOTA service

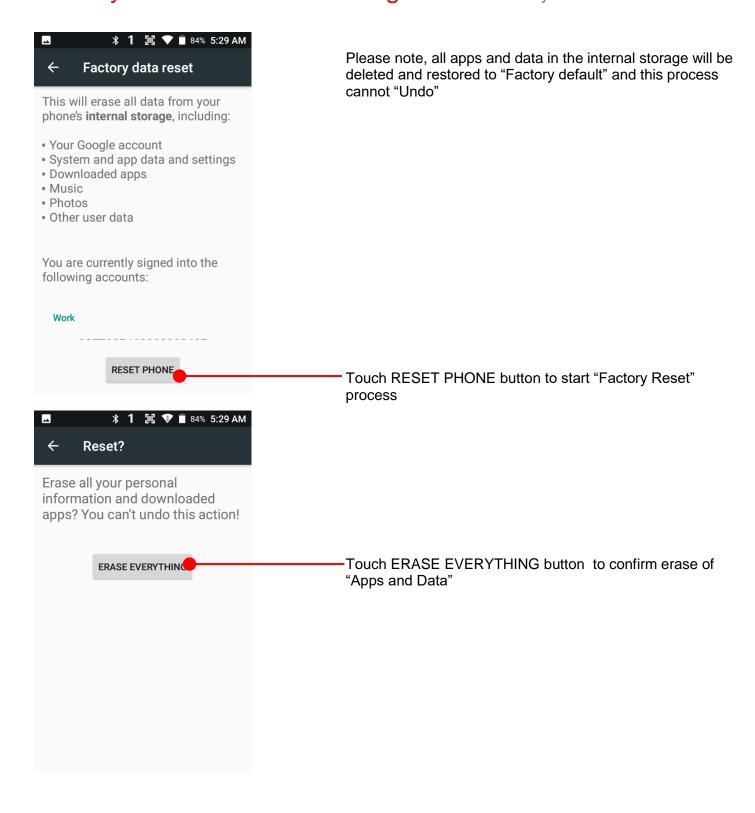
# Factory data reset from Settings

### Factory data reset



# Factory data reset from Settings

Factory data reset



## Force Factory data reset

#### Factory data reset



#### Force Factory data reset your PM550

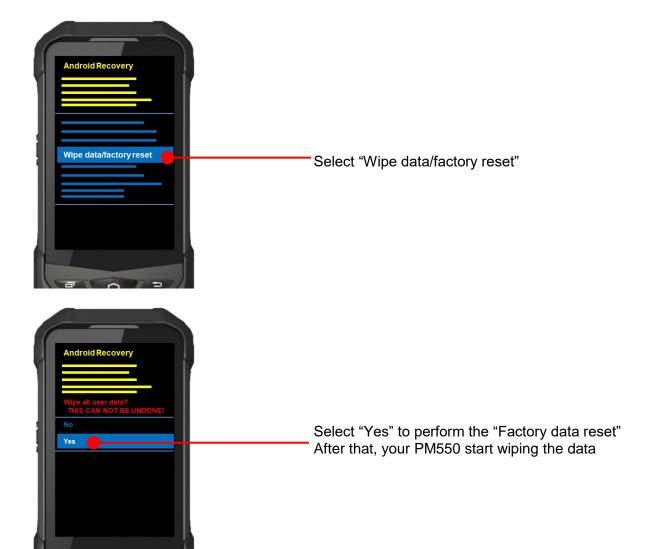
You can perform "force" factory data reset your PM550. When your PM550 turned off, press "Power" + "Recent" + "Back" button all together. After short vibration from your PM550, you may release the buttons.



PM550 enter to the "Android Recovery" mode. In this mode, all key pad pressing move down the menu tree and "Power Button" is "Select"

# Force Factory data reset

### Factory data reset

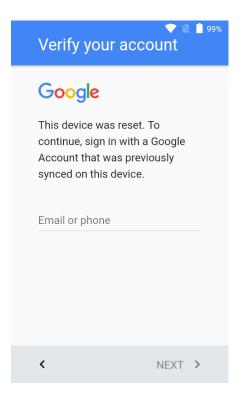


# Force Factory data reset

#### Factory data reset



After data wiping, please select "Reboot system now" to finish the "Force Factory data reset" process



After Force factory reset, if PM Android Device locked by Factory Reset Protection, then please enter to Fast Boot mode and execute command

- fastboot erase config
- fastboot reboot

**Note:** Factory Reset Protection (FRP) is a security method that was designed to make sure someone can't just wipe and factory reset your device if you've lost it or it was stolen

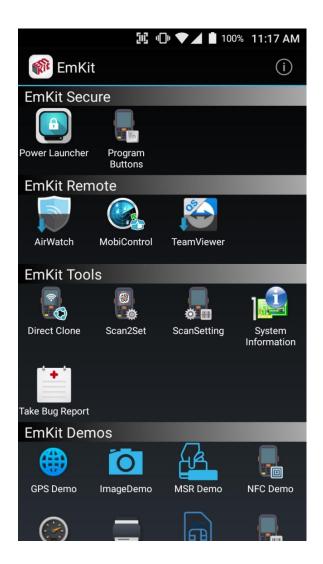
## **Enterprise Mobility Kit**

#### **EmKit**

#### Enterprise Mobility Kit - Truly, what Enterprise needs

Point Mobile announces new software solution – called "EmKit" is new software solution for enterprise mobility users. Our every Android device shall have EmKit pre-installed and every use can access them for free of charge\*. EmKit offers truly-value-added advantages, for enterprise users, which are against consumer-centric & non-customizable smartphones. Every solution in EmKit is 100% compatible with Point Mobile Android GMS certified devices.

\* Necessary MDM license subjects upon individual subscribers

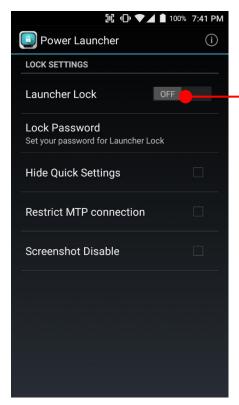


EmKit consist with "EmKit Secure", "EmKit Remote", "Emkit Tools" and "EmKit Demos"

- EmKit Secure "Lock Your Device"
- EmKit Remote "Mobile Device Management"
- EmKit Tools "Smarty Tools Ease Enterprise"
- EmKit Demos "Friendly For Programmers"

## **EmKit Secure**

#### **EmKit**



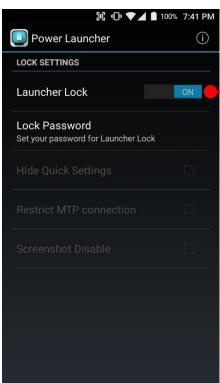
#### **Power Launcher**

You can lock your Point Mobile Android model's **Home Screen** and limit to access app drawer or specific function.

This function as known as **Kiosk mode**.

- Hide Quick Settings: Limit to access quick setting panel
- Restrict MTP connection : Limit to access Point Mobile Device's MTP connection
- Screenshot Disable : Disable screenshot capture in OS level

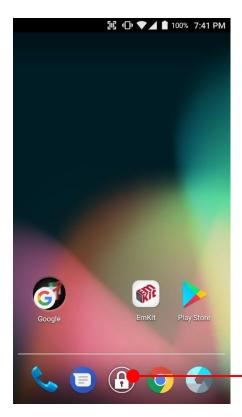
Restriction feature will be keep added.



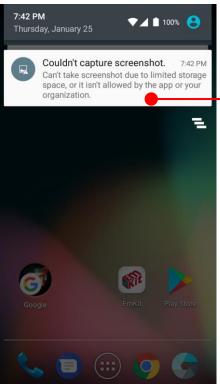
After restriction feature check, switch Launcher Lock to On.

# EmKit Secure

#### **EmKit**



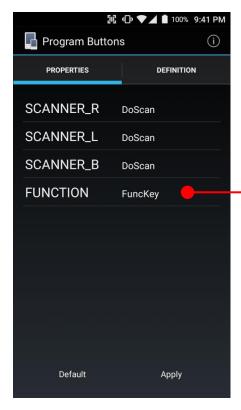
When Power Launcher is locked, operator could not access to **App drawer**.



-Example of **Screenshot Disable** restriction.

## **EmKit Secure**

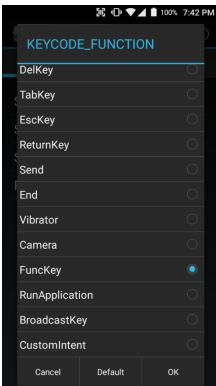
#### **EmKit**

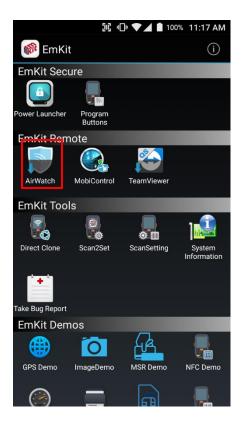


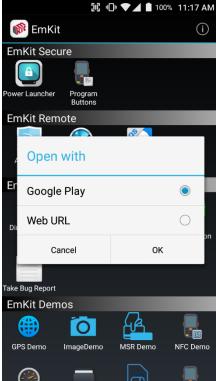
#### **Program Buttons**

You can assign Hardware buttons function to rich preassigned functions.

Also you can applying the customized KCM file (Key Character Map Files) here.





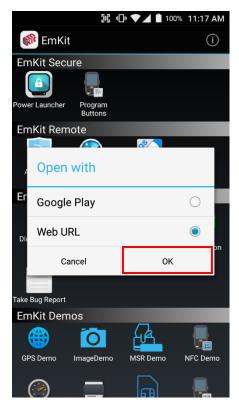


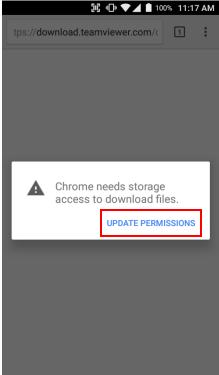
#### **EmKit**

To install the AirWatch agent to Point Mobile Android device, please touch AirWatch icon

App provides AirWatch agent install via Google Play or Web URL.

- Google Play method requires Google account login.
   AirWatch agent download and install managed by Google Play
- Web URL method requires user's manual installation





#### **EmKit**

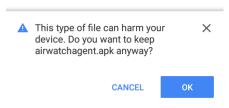
To install AirWatch agent from Web URL method, select Web URL and then **OK** 

Web browser will download the apk file to the Point Mobile Android device. Before downloading, browser need permission to download apk file to the storage. Please touch **Update Permissions** button

#### **EmKit**

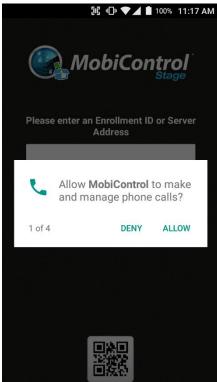


After permission update, web browser download the latest version of AirWatch agent apk file. Install this apk file to Point Mobile Android device.



**Note:** If you need to install specific agent version, please contact to AirWatch



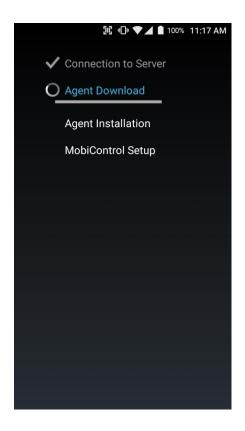


#### **EmKit**

SOTI Mobi Control installer is pre-installed to Point Mobile Android device. To start enrollment process, please touch MobiControl icon

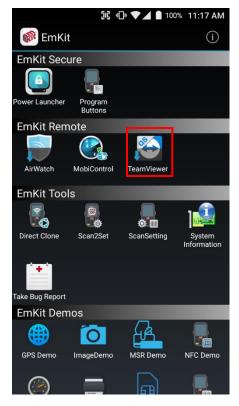
Mobi Control app request permission grant during enrollment process. Please allow it.

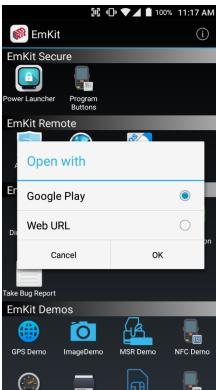
#### **EmKit**



After login, Mobi Control app communicate with SOTI server and then install the Mobi Control agent

**Note:** Agent version determine from SOTI console's setting. If agent version is incorrect after enrollment, please contact to SOTI



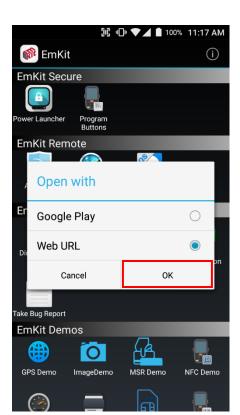


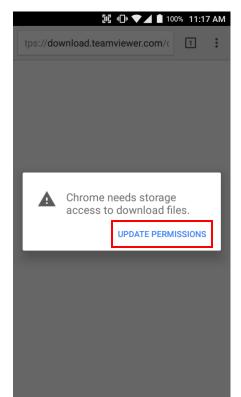
#### **EmKit**

To install the TeamViewer QS app to Point Mobile Android device, please touch TeamViewer icon

App provides TeamViewer QS app install via Google Play or Web URL.

- Google Play method requires Google account login.
   TeamViewer QS app download and install managed by Google Play
- Web URL method requires user's manual installation



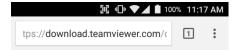


#### **EmKit**

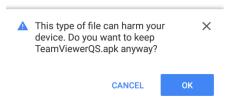
To install TeamViewer QS app from Web URL method, select Web URL and then **OK** 

Web browser will download the apk file to the Point Mobile Android device. Before downloading, browser need permission to download apk file to the storage. Please touch **Update Permissions** button

#### **EmKit**



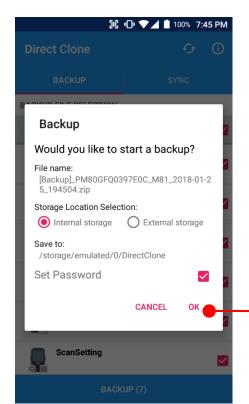
After permission update, web browser download the latest version of TeamViewer QS apk file. Install this apk file to Point Mobile Android device.



**Note:** If you need to install specific TeamViewer QS version, please contact to TeamViewer

## **EmKit Tools**

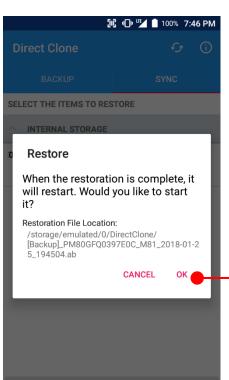
#### **EmKit**



#### **Direct Clone**

Create the **Master PDA** - backup your system settings and apps into a secured file. Without any network connection, Master PDA become a local server in your work place. Nearby Point Mobile device will automatically communicate with Master PDA and download the backup file and then **Restore**.

Create the backup file



START DIRECT CLONE SERVICE

Backed up file will restore your Point Mobile Android device.

# EmKit Tools EmKit





SCAN START

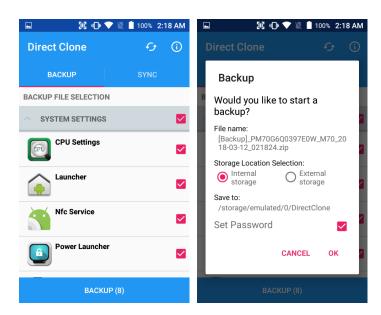
#### Scan2Set

Scan2Set is designed for the network environment. Point Mobile Android device downloads the Direct Clone file from the FTP, Web server and Google Drive with just one QRcode Scan!

Scan your QR code and,

- Connect to your network
- Restore your PDA
- Work Managed Device setup

Step 1. Create Direct Clone Backup file

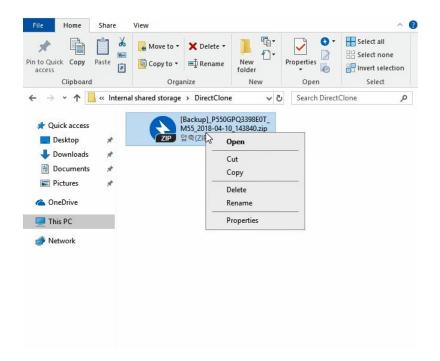


- Make a Direct Clone file from Master PDA device

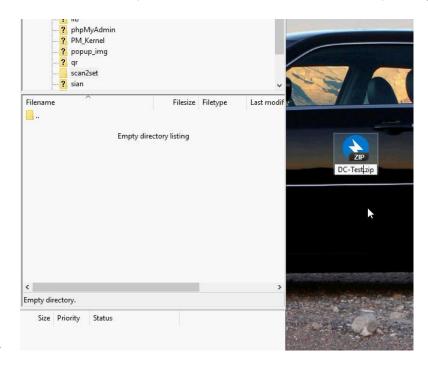
EmKit Tools EmKit

#### Step 2. Upload Direct Clone file to your FTP site or Web server

- Copy the Direct Clone file from the Point Mobile Android device

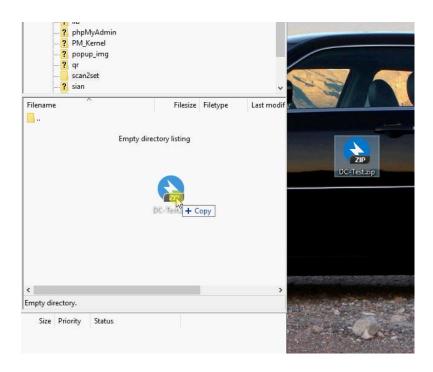


- Upload this file to your FTP site or Web Server. You may change file name

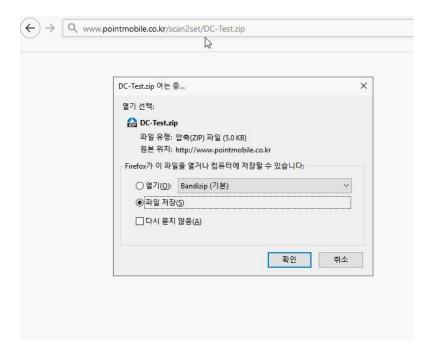


# **EmKit Tools**

# **EmKit**



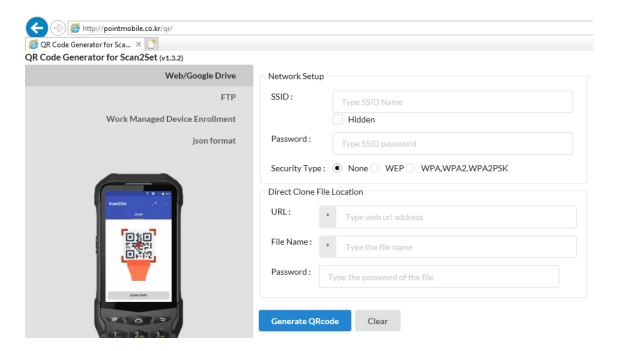
- After file uploading, please check the url first. File should be download with url address.



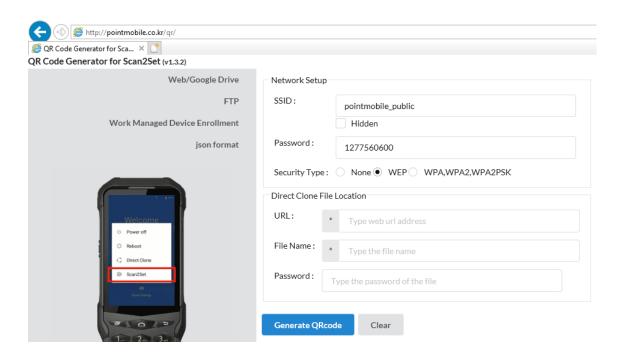
EmKit Tools EmKit

#### Step 3. Generate QRcode

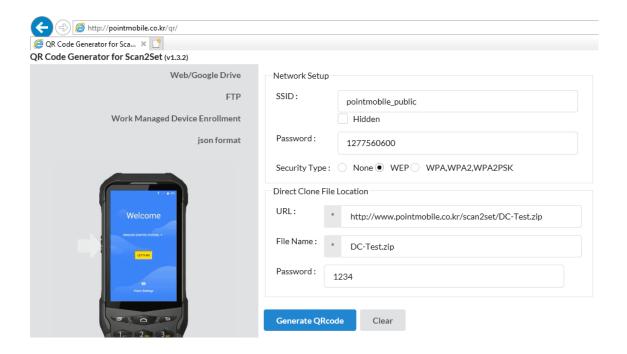
- Access to Web QRcode generating site <a href="www.pointmobile.co.kr/qr">www.pointmobile.co.kr/qr</a>



- Click Web/Google Drive menu
- Input Network information, Direct Clone file name and password

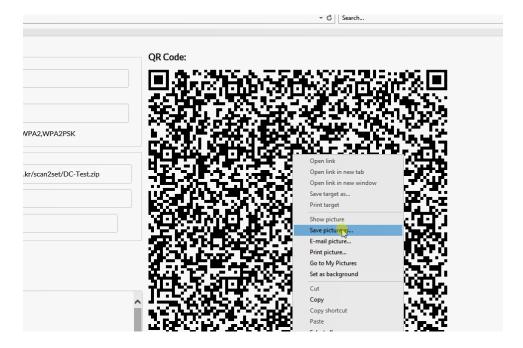


EmKit Tools EmKit



Note: Make sure put http:// or https:// in front of url address

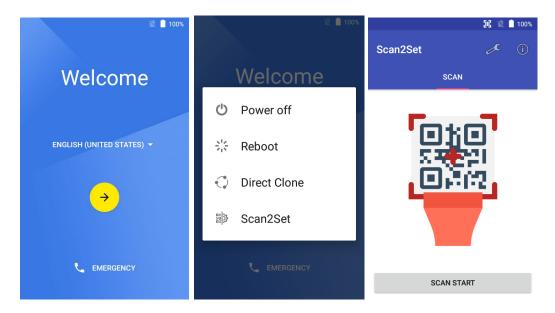
- Click **Generate QRcode** button and save or print generated QRcode



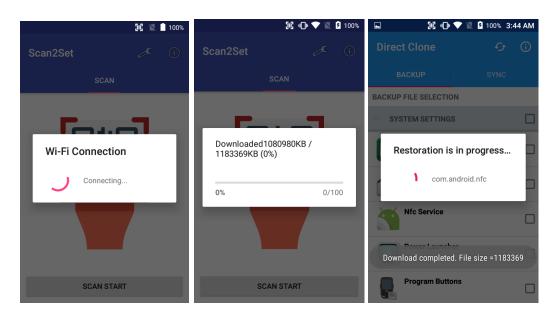
EmKit Tools EmKit

### Step 4. Read QRcode in other PDAs

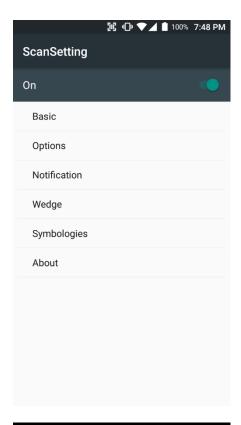
- Turn on your Point Mobile Android device.
- Press the Power Button, then you will see the Scan2Set in the menu



 Read the generated QRcode. Point Mobile Android device will download the file from the FTP site or Web server and restore Direct Clone file



# **EmKit Tools**



## **EmKit**

## **ScanSetting**

You can set your PM80's scanner option with intuitive menu.

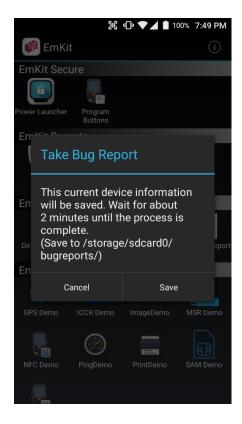


## **System information**

All of SW and HW information available here and can save it to the file.

- Touch Save to file.
- devinfo.html file saved to root folder of the internal storage.

# **EmKit Tools**

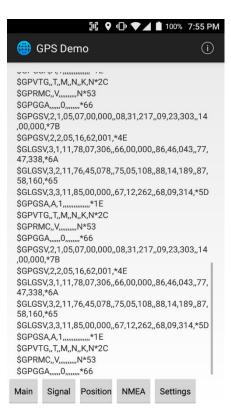


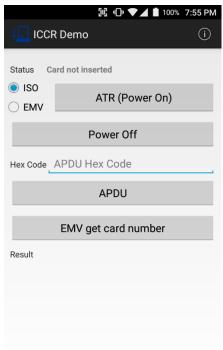
## **EmKit**

## **Take Bug Report**

This function save logs and event to the internal storage. When you have a field issue, and need to contact service center, please find the reproduce step first.

- Reproduce the issue.
- After issue, reproduce, please run **Take bug report**.
- File will be saved to **bugreports** folder.
- Copy the file to the PC and then zip it to reduce the file size.
- Share bug report file to the service center or Point Mobile Support team with reproduce steps.





#### **EmKit**

#### **GPS Demo**

Developer can demonstrate or check Point Mobile Android model's GPS signal strength, Satellite info, NMEA info.

Some of demo app only available for specific Hardware feature integrated SKU (Stock Keeping Unit)

#### **ICCR Demo**

Developer can demonstrate or check Point Mobile Android model's payment solution.





## **EmKit**

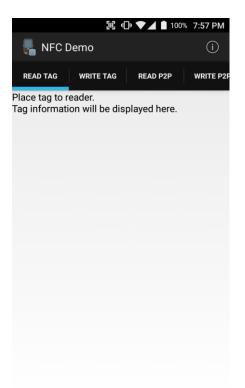
## **Image Demo**

Developer can demonstrate or check Point Mobile Android model's 2D scanner's image taking solution.

Some of demo app only available for specific Hardware feature integrated SKU (Stock Keeping Unit)

#### **MSR Demo**

Developer can demonstrate or check Point Mobile Android model's IC card and Magnetic card reading solution.



# **EmKit**

#### **NFC Demo**

Developer can demonstrate or check Point Mobile Android model's NFC Read/Write solution.

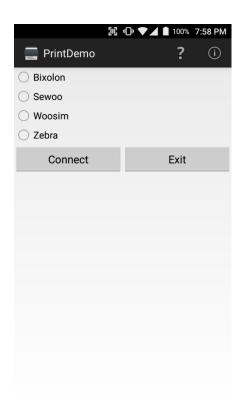
Some of demo app only available for specific Hardware feature integrated SKU (Stock Keeping Unit)



## **Ping Demo**

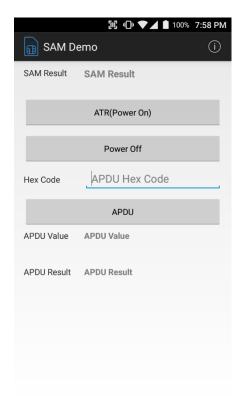
Developer can demonstrate or check Point Mobile Android model's ping test.

# **EmKit**



#### **Print Demo**

Developer can demonstrate or check Point Mobile Android model's Bluetooth mobile printing solution.



#### **SAM Demo**

Developer can demonstrate or check Point Mobile Android model's SAM communication.

# ScanDemo Type: Barcode Type Result: Scan Result Record:

Save Log

Start scan

Beep Sound

Continuous Scan

Auto Scan

# **EmKit**

#### Scan Demo

Developer can demonstrate or check Point Mobile Android model's Scanner solution.

# Safety Information

## **Battery Safety Information**

Follow the battery safety guidelines for safe usage, storage, and disposal of Li-ion batteries. Improper battery use may result in a fire, explosion, or other critical hazards.

## **Battery Safety Guidelines**

- Use only Point Mobile approved batteries and charging accessories. Other batteries and chargers may damage the device or result in a fire, leakage, or other hazards.
- Do not expose the battery to excessive heat or cold.
- Do not use or store the battery in or near areas that might get very hot, such as in a parked vehicle, near a heat duct or close to other heat sources.
- Do not allow objects that may cause a short circuit, such as metal objects, corrosive substances, or liquids like water, to contact the battery.
- Do not disassemble, crush, bend, shred, press, or other actions that may damage or deform the battery.
- Do not use or replace the battery on the go or from a high location. Dropping may result in an explosion or fire.
- Do not put any labels, stickers, tags, etc. on the device or battery. Performance of the device or battery, such as sealing, drop, or tumble, could be affected.
- Close supervision is necessary when used near children to avoid the risk of injury.
- If battery leakage is observed, avoid any contact with the skin or eyes and properly dispose of the battery. If contact has been made, wash the affected area with water for 15 minutes and seek medical advice.
- If you notice any type of damage to the battery, such as swelling, dents, and leaks, stop using it immediately and contact Point Mobile.

#### **Battery Charging Guidelines**

- Charge the battery in a clean, cool, dry, and ventilated environment.
- Separate the charger from the battery as soon as possible when the battery is fully charged.
- Battery performance can degrade due to the stress of daily charging and discharging. Batteries
  typically need to be replaced after 300 to 500 charging cycles (full charge-discharge cycles) or
  when the battery capacity has been reduced to 70 ~ 80% of its original capacity. The actual
  number of charging cycles varies based on usage patterns, temperature, age, and other factors.

# Safety Information

## **Battery Storage / Disposal Guidelines**

- Store the batteries in a clean, dry and ventilated environment within ambient temperature ranges of 20±5°C.
- For safety regulations, batteries are charged to below 20~30% of full capacity during production.
- When not using batteries for a long period, charge the battery for 30 minutes to 1 hour at least once every 6 months to prevent full discharge and keep the performance.
- Batteries should be stored separately when storing for long periods. Disconnect from any device, charger, or cradle.
- Dispose of used batteries promptly according to local disposal regulations.
- Do not dispose of the battery in fire. It may cause explosion.



**Notice:** The battery is consumable. Point Mobile provides a warranty for the battery for 12 months after purchase.

If you suspect the battery swelling, change the battery immediately and contact Point Mobile.



# Point Mobile. Co., Ltd.

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